

P&F GLOBAL FREIGHT TERMS

**EFFECTIVE 1 MAY 2026
APPLIES TO WHOLESALE CUSTOMERS**

COURIER ITEMS

Orders received by 3pm will be dispatched the same day

DELIVERY ETA

- South Island – overnight
- North Island – 2 working days

Note: Please allow an additional 36-48 hours for any delivery going to a rural address

FREIGHT ITEMS

Orders received by 12pm will be dispatched the same day

For some rural deliveries there will need to be extra freight charge applied, please check with the customer service team with your exact delivery address for clarification.

FREIGHT AND COURIER CHARGES

- **FREIGHT FREE:** On orders \$1,000 (ex GST) and over
- **FREIGHT CHARGE:** \$100 (ex GST) freight charge on orders under \$1,000
- **ON-SITE DELIVERY (WHERE REQUIRED):** Charged at cost (confirmed at time of delivery)

ADDITIONAL INFORMATION

URGENT/OVERNIGHT REQUESTS

- We will do our best to meet any requests. Outcomes can vary based on product, quantity and carrier

HI-AB REQUIREMENTS

- Will require a quote for freight. Hi-abs are charged from the time they exit the yard until their return. This varies between towns.

ATTEMPTED DELIVERY

- Any deliveries that are attempted and returned to our depot by a freight carrier will be charged a freight fee.

COLLECTIONS

- Please allow one hour for picking and packing from all locations – Invercargill, Christchurch and Auckland